

# Conference Agenda

## Monday, September 13

1:00 pm - 5:00 pm	Early Registration	<i>Registration Desk</i>
3:00pm - 5:00 pm	<b>Pre-Conference Workshop</b> <b>VOCA 101</b> <i>A pre-conference workshop aimed primarily for new VOCA assistance administrators and staff the provides an overview of the Crime Victims Fund and the victim assistance provisions of the Victims of Crime Act and OVC victim assistance guidelines</i> Steve Derene, Executive Director, National Association of VOCA Assistance Administrators	<i>Regency C-D</i>

## Tuesday, September 14

7:30 am - 8:30 am	Early Morning Refreshments	<i>Regency Corridor</i>
8:30 am - 10:00 am	<b>Opening Session</b> Mandie Patterson, President, NAVAA DeLano Foster, Office for Victims of Crime Leslie O'Reilly, Michigan Crime Victim Services Commission Frank Rhodes, Chair, Michigan Crime Victim Services Commission Kym Worthy, Wayne County Prosecutor and Member, Michigan Crime Victim Services Commission Dr. Frank Ochberg, Clinical Professor of Psychiatry, Michigan State University and Member, Michigan Crime Victim Services Commission	<i>Regency C-D</i>
10:00 am - 10:20 am	Break	<i>Regency Corridor</i>
10:20 am - 11:50 am	<b>WORKSHOPS</b> <b>Internet and Technology Threats</b> <i>The use of computers, internet, social networking, and related technologies expose victims to a wide variety of physical, financial, emotional, and privacy threats. This workshop will bring participants up to date on the latest developments and strategies for protection against these threats.</i> Cindy Southworth, Vice-President, Development and Innovation, National Network to End Domestic Violence	<i>Regency A</i>
	<b>Grant Allocation, Solicitation and Selection Roundtable</b> <i>This roundtable will provide an opportunity to discuss various methodologies states employ to manage and award VOCA victim assistance grants, including different allocations strategies and policies to solicit and select subgrants.</i> Moderator: Christina Harris, Office of the Attorney General, Florida	<i>Regency B</i>

Tuesday, Sept. 14 – continued

**Coping with Cruelty Follow-up**

**Regency C-D**

*This session will provide participants an opportunity to engage in a follow-up discussion session with noted psychiatrist Dr. Frank Ochberg. Issues may include his work on post-traumatic stress disorder, Stockholm syndrome, critical incident analysis, burnout/caregiver stress, and his efforts to improve journalistic coverage of violent events.*

Dr. Frank Ochberg, Clinical Professor of Psychiatry, Michigan State University and Member, Michigan Crime Victim Services Commission

Moderator: Steve Derene

**12:00 noon - 1:15 pm**

**NAVAA Membership Meeting/Luncheon**

**Rotunda Lounge (Top Floor)**

**1:45 pm - 3:15 pm**

**WORKSHOPS**

**Building Cultural Competence (I)**

**Regency A**

*This workshop is an overview of training to enhance participants' understanding of five major cultural groups: African American, American Indian, Arab American, Asian American, and Latino American. Information will address the complexity and challenges of various issues within a multi-cultural society, as well as within the work environment. Topics covered include cultural protocols, cross-cultural communication, definition and name evolution, the impact of significant historical civil rights events, cultural characteristics and dispelling myths and stereotypes that lead to bias and discrimination. (This workshop consists of two consecutive sessions)*

Mark Bishop, Civil Rights Investigator, Michigan Department of Civil Rights Community Relations Division

Linda McLin, Civil Rights Investigator, Michigan Department of Civil Rights Community Relations Division

**Program Standards Roundtable**

**Regency B**

*This roundtable discussion will provide administrators the ability to discuss the reasoning, process and benefits for crime victims of developing program standards for VOCA subgrantees,*

Moderator: Grace Call, Washington State Office of Crime Victim Advocacy

**Enforcement of Victims' Rights**

**Regency C-D**

*The National Victim Law Institute oversees victim legal clinics around the country that provide direct representation to victims in the enforcement of their rights in state, federal, and tribal criminal court proceedings. These clinics provide a critical service to victims, part of a holistic approach to meeting their needs and supporting their healing in the aftermath of the crime. OVC has recently announced that state VOCA victim assistance funds may be used to support legal clinics. This workshop will highlight the usefulness of the legal clinics as part of the wrap-around services that should be provided to all victims of crime.*

Meg Garvin, Executive Director and Clinical Professor of Law, National Crime Victim Law Institute

Tuesday, Sept. 14 – continued

**3:15 pm - 3:35 pm**      **Break**      **Regency Corridor**

**3:35 pm - 5:05 pm**      **WORKSHOPS**  
**Building Cultural Competence (II)**      **Regency A**  
*(Workshop continuation)*

**Allowable Cost Roundtable**      **Regency B**

*This workshop will provide a brief overview of VOCA subgrant requirements, eligibility, allowable and unallowable costs. Participants will raise and discuss examples and potential issues and concerns they face regarding subgrant requirements and cost provisions.*

Moderator: Mandie Patterson, Virginia Division of Criminal Justice Services

**Evidence-based? What does that mean?**      **Regency C-D**

*The Office for Justice Programs is emphasizing the use of research and evidence-based information in the development and implementation of juvenile and criminal justice programs and policies, including crime victim services. What exactly does “evidence-based” mean? How can we use evidence to inform our decision making? What does it mean to say that a program or policy “works?” How can those concepts be applied to crime victim assistance services? This workshop will explain OJP’s renewed focus on applied research and the resources it is making available to bring this about.*

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Dr. Phelan Wyrick, Senior Advisor to the Assistant Attorney General, Office of Justice Programs

# Wednesday, September 15

- 7:30 am - 8:30 am**      **Early Morning Refreshments**      **Regency Corridor**
- 8:30 am - 10:00 am**      **GENERAL SESSION**      **Regency C-D**  
**OVC Resources for VOCA Administrators**  
*This general session will provide an overview of OVC's technical assistance and training resources available to state VOCA assistance administrators, including OVC's Comprehensive Training and Technical Assistance Strategy, Antiterrorism Emergency Reserve: Assistance for International and Domestic Terrorism/Mass Violence, and the Attorney General's Tribal Initiative.*  
Joye Frost, Acting Director, Office for Victims of Crime  
Lenna Reid, Office for Victims of Crime Training and Technical Assistance Center  
Emily Bauernfeind, Office for Victims of Crime Resource Center
- 10:00 am - 10:20 am**      **Break**      **Regency Corridor**
- 10:20 am - 11:50 am**      **WORKSHOPS**  
**Improving Michigan's Response to Sexual Assault Victims**      **Regency A**  
*Sexual Assault Resource Analysis – SARA Project is a Michigan Crime Victim Services Commission funded project with Michigan State University. The purpose of the project is to gather and analyze sexual assault-related resources intended to improve the delivery and quality of services available to victims of sexual assault in Michigan. This activity improves the coordination among federally funded programs and promotes systemic change in the way sexual assault victims are treated and served in Michigan..*  
Leslie O'Reilly, Michigan Crime Victim Services Commission  
Janine Washburn, Michigan Crime Victim Services Commission  
Debi Cain, Executive Director, Michigan Domestic Violence Prevention and Treatment Board  
Dr. Rebecca Campbell, Professor of Psychology, Michigan State University
- State Victim Assistance Academy Roundtable**      **Regency B**  
*Facilitated discussion of expectations of state VOCA assistance and compensation programs in supporting Academies and how the remaining states without Academies can obtain funding and OVC/TTAC technical assistance to initiate and sustain them. Veteran Academy states will have the opportunity to share their experiences with those considering Academies.*  
Mandie Patterson, Virginia Division of Criminal Justice Services  
Dr. Susan Erstling, Senior Vice President, Family Service of Rhode Island
- Defining the Role and Direction of the Field and Building Its Capacity: Helping Organizations and Programs Expand (HOPE III)**      **Regency C-D**  
*In 2010, OVC will award funding to five grantees under the Helping Organizations and Programs Expand (HOPE III) project, the overarching goal of which is to expand the vision and impact of the crime victim services field. Collectively, the grantees will: (1) undertake a comprehensive analysis of the*

Wednesday, Sept. 15 – continued

*current state of the crime victims' field in the U.S., with each grantee conducting a critical portion of the analysis; and (2) develop a consensus document that provides a philosophical and strategic framework for defining the role of the field in the country's response to crime and moving the field forward in the future. The final consensus document will include recommendations to OVC and the broader victims' field as well as a detailed blueprint for a national demonstration project (or multiple demonstration projects) focused on implementation of those recommendations. This workshop would provide VOCA administrators an introduction to this project and serve as a forum for receiving their input at the outset of the grantee's efforts.*

Joye Frost, Acting Director, Office for Victims of Crime  
HOPE III Grantees

**11:50 am - 1:45 pm**

**Lunch on your own**

**1:45 pm - 3:15 pm**

**WORKSHOPS**

**Justice Reinvestment Project**

**Regency A**

*The Council of State Government's Justice Center is a national, nonpartisan organization working in collaboration with the Bureau of Justice Assistance, the Public Safety Performance Project of The Pew Charitable Trusts' Center on the States and various state governments to analyze data and develop fiscally sound, data-driven strategies to reduce correctional spending to reinvest in public safety efforts. This workshop will discuss the Justice Reinvestment project's special efforts to reach out to crime victims and victim advocates to ensure the development and implementation of victim-sensitive programs and policies.*

Suzanne Brown-McBride, Deputy Director, Council of State  
Governments Justice Center

**Promising Practices Roundtable**

**Regency B**

*During this facilitated roundtable, state administrators will be able to discuss new and innovative approaches to serving crime victims using VOCA assistance funds.*

Moderator: Marti Anderson, Iowa Crime Victim Assistance Division

**Quality Victim Services: How Outcome Measures "Puts Victims First." Regency C-D**

*"Quality Victim Services," is a hands-on guidebook to understand, develop and implement outcome measures in a victim assistance program, with a particular emphasis on VOCA-funded programs. Author David Voth has applied these techniques in his comprehensive victim services agency and will share his perspective on why and how incorporating outcome measures in managing a victim service agency is truly "Putting Victims First."*

David Voth, Executive Director, Crime Victim Services, Lima, OH

**3:15 pm - 3:35 pm**

**Break**

**Regency Corridor**

**3:35 pm - 5:05 pm**

**WORKSHOPS**

**Issues in Funding Housing Programs Roundtable**

**Regency A**

*The prospect of transitional housing, renovations, relocation and related services raises a number of novel issues for VOCA assistance administrators. This*

Wednesday, Sept. 15 – continued

*workshop provides VOCA administrators and staff an opportunity to hear about and discuss with their colleagues some of the issues and challenges in managing funding for housing-related programs.*

Moderator: Melissa Hook, District of Columbia Office of Victim Services

**Subgrant Monitoring Roundtable**

**Regency B**

*This facilitated discussion will include subgrant monitoring issues, program, financial and compliance audits; and providing technical assistance to address monitoring findings.*

Moderator: Robin Brassie, New Mexico Crime Victim Reparations Commission

**Federal Fiscal Management**

**Regency C-D**

*This workshop will feature a presentation and discussion with the Office of the Chief Financial Officer on fiscal, audit, and related issues in administering VOCA grants*

Charlene Shaifer-Jones, Office of Justice Programs, Office of Chief Financial Officer

# Thursday, September 16

7:30 am - 8:30 am	Early Morning Refreshments	Regency Corridor
8:30 am - 10:00 am	<b>WORKSHOPS</b> <b>NIJ Victim-Related Research</b> <i>The National Institute of Justice is the research arm of the Office of Justice Program and undertakes relevant studies of victimization and victim service programs. This workshop will describe and discuss some of the more recent and relevant projects, including an evaluation of the Statewide Automated Victim Information and Notification (SAVIN) program and issues relating to victims of exonerated defendants.</i> Bethany Backes, National Institute of Justice	<b>Regency A</b>
	<b>Prison Rape Elimination Act (PREA)</b> <i>The National Prison Rape Elimination Commission released its Final Report and Standards a year ago and the Department of Justice is in the process of adopting rules implementing the Commission's recommendations, including revisions to the VOCA victim assistance guidelines. This workshop will explain and discuss the Commission's recommendations and its potential impact on victim assistance services.</i> Joye Frost, Acting Director, Office for Victims of Crime DeLano Foster, Team Leader, State Compensation and Assistance Division, Office for Victims of Crime Shannon May, Senior Policy Analyst, Just Detention International	<b>Regency B</b>
	<b>Victims of Human Trafficking: Barriers to Accessing "Traditional" Victim Services</b> <i>Recent research on law enforcement responses to human trafficking indicate that most law enforcement agencies, large and small, have investigated at least one case involving human trafficking. Agencies involved with the BJA funded Anti-Human Trafficking Law Enforcement Task Forces have identified many cases involving sex trafficking and labor trafficking of victims who are foreign nationals, while many agencies not involved with formal task forces have identified sex trafficking of U.S. citizens, under the age of 18 as a significant problem. This session will provide examples of barriers that victim service providers face while attempting to obtain critical services for victims of human trafficking, both foreign and domestic.</i> Brad Mitchell, Office for Victims of Crime Stacey Cramer, NETS/Las Vegas Program Director, Family Services, Salvation Army, Las Vegas, NV	<b>Regency C-D</b>
10:00 am - 10:20 am	Break	Regency Corridor
10:20 am - 11:50 am	<b>WORKSHOPS</b> <b>Civil Rights Compliance Issues/Limited English Proficiency</b> <i>This workshop will provide an overview of the federal civil rights laws that recipients of federal financial assistance must comply with when accepting grant awards from the DOJ and OJP. The presentation will also discuss the provision of</i>	<b>Regency A</b>

Thurs., Sept. 16 – continued

*language assistance services to persons that may be limited English proficient or LEP and how this applies to federal grantees and subgrantees..*

Tamara Baxter, Attorney, Office of Justice Programs Office of Civil Rights

**Anti-bullying Programs and Policies**

**Regency B**

*The loss of their son Matthew in the summer of 2002, forty days after a hazing incident, has charged Kevin and Tammy Epling with making sure other children are safe from bullying, hazing and harassment in Michigan's schools. Locally they have led the charge to establish a community based awareness program: Safe Schools/Safe Communities. They are currently working on statewide anti-bullying legislation. In this workshop, Kevin Epling will discuss the efforts and challenges in Michigan and other states to address the problems of bullying.*

Kevin Epling, Co-Director, Bully Police USA

**Helping VOCA Grantees Evaluate Their Programs**

**Regency C-D**

*This workshop will provide information about Michigan's success in teaching VOCA grantees how to conduct their own outcome evaluations. Evaluation tools designed specifically for VOCA grantees will be provided to workshop participants. Details of the trainings and technical assistance provided to grantees will be discussed as well.*

Cris M. Sullivan, PhD., Michigan State University

Leslie O'Reilly, Michigan Crime Victim Services Commission

**12:00 pm - 12:15 pm**

**CONFERENCE WRAP-UP**

**Regency C-D**

*Conference feedback and acknowledgements*

*Thanks for attending the Conference and have a safe trip home!*