2016 VOCA
National Training Conference
Conference Agenda
Participant Directory

August 9 - 11, 2016
Hyatt Regency Albuquerque
Albuquerque, NM
Conference Meeting Rooms
Level Two
2016 VOCA
NATIONAL TRAINING
CONFERENCE

August 9 – 11, 2016
Hyatt Regency Albuquerque
Albuquerque, NM

National Association of
VOCA Assistance
Administrators

National Association of
Crime Victim Compensation
Boards

with support from the
Office for Victims of Crime
Office of Justice Programs
U.S. Department of Justice

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2016 VOCA NATIONAL TRAINING CONFERENCE
August 9 – 11, 2016
Hyatt Regency Albuquerque
Albuquerque, NM

Monday, August 8, 2016

12:00 Noon - 5:00 PM – Registration Pavilion Court Prefunction

3:00 - 4:30 PM - Pre-conference Pavilion IV-VI

This session will provide new and experienced VOCA assistance and state crime victim compensation staff with an explanation of how the Crime Victims Fund works, including where the money comes from and how it is used. There will also be an open discussion on pending policy and legislation proposals affecting VOCA and an opportunity to meet grant managers in OVC's State Compensation and Assistance Division (SCAD).

Steve Derene, Executive Director, National Association of VOCA Assistance Administrators
Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

7:30 - 8:30 AM - Early Morning Refreshments*; Registration Pavilion Court Prefunction

8:30 - 10:00 AM - Welcoming/Opening Remarks Pavilion IV-VI

Steve Derene, Executive Director, National Association of VOCA Assistance Administrators
Michael Sheline, Vice President, National Association of VOCA Assistance Administrators
Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards
Cletus Nnanabu, President, National Association of Crime Victim Compensation Board
Frank Zubia, Director, New Mexico Crime Victim Reparations Commission
Hon. Susana Martinez, Governor, State of New Mexico
Joye Frost, Director, Office for Victims of Crime
Hon. Karol Mason, Assistance Attorney General, Office of Justice Programs

10:00 - 10:30 AM – Break Pavilion Court Prefunction

Tuesday, August 9, 2016

10:30 - 12:00 Noon - Workshops Pavilion I-II

Current Trends in Crime Victim Compensation

What are the trends that affect the future for compensation programs? The Affordable Care Act has had a substantial impact in a number of states on medical payments, at least in the short term; crime numbers also have been down, at least from historically high levels. On the other hand, dramatically increased funding for VOCA victim assistance programs may mean more victims are helped in seeking compensation. This session will explore how programs are coping with these issues, in fiscal planning, and programmatic changes.

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

* All food, beverages and refreshments are provided compliments of NAVAA and NACVCB without the use of Federal funds.
New Year, New Money, New Rule: Changes to the VOCA Victim Assistance Guidelines

In Fiscal Year 2016, states and territories will receive another increase in Victims of Crime Act (VOCA) formula funding. In this workshop, the Office for Victims of Crime (OVC) will present on FY 2016 funding for OVC, anticipated changes to the VOCA Victim Assistance Guidelines, and how the VOCA Victim Assistance Final Rule will expand currently covered activities under the Guidelines.

Kristopher Brambila, Office of General Counsel, Office of Justice Programs
Kathrina Peterson, Acting Deputy Director, Office for Victims of Crime

Cybercrime and Identity Theft: Increasing Needed Access to Service for Victims

Vision 21 speaks to the challenges faced in reaching and serving victims of emergent crimes such as financial fraud, which includes cybercrime and identity theft. Given the easy reach of technology by criminals to commit crime and the increased likelihood of victimization, there is a need to increase access to crime victim assistance for these crime victims. Unfortunately, victims of cybercrimes and identity theft often struggle to obtain the full range of services available to them. The purpose of this panel is to provide an overview of cybercrime and identity theft in the U.S.; describe the types of issues that victims encounter when seeking assistance; and how VOCA Assistance Administrators can be better equipped to respond to their needs.

Eva Valasquez, President, Identity Theft Resource Center, San Diego, CA
Debbie Deem, FBI Victim Specialist
Laura Ivkovich, Office for Victims of Crime

Vision 21 Victim Services Mobile Application – Lessons Learned

Victims of crime in Ohio now have access to an entire community of help in the palm of their hands through a free mobile app called the AVIATOR – A Victim Information App To Ohio Resources, developed by under an OVC Vision 21 grant to Family Services of Dayton and the University of Dayton Research Institute. This workshop will discuss how the AVIATOR app and corresponding website safely link crime victims with information, resources and services, and increase the capacity of victim service providers, courts, law enforcement, medical personnel, faith communities, and other professionals to reach, serve and support crime victims across Ohio. Presenters will also share lessons learned through the process of planning, development and publishing; providing information, issues, potential solutions and guidance for those interested in using mobile technology to support victims, families and communities.

Karen Via, Director of Program Development, Family Services Association, Dayton, OH
Jerrolyn Orr-Carstens, Vision 21 Project Director, Family Services Association, Dayton, OH
Kristen Bachman, Software Engineer, University of Dayton Research Institute, Dayton, OH

Translating Justice: An Integrated Initiative to Ensure Language Access

Ensuring language access and assistance to victims with limited English proficiency (LEP) and to Deaf and hard of hearing victims traditionally are addressed separately within victim services organizations. The Translating Justice initiative is charting a new and innovative course. Civil rights laws and implementation strategies surrounding language access differ among LEP and Deaf/hard of hearing populations, this workshop will highlight the initiative’s innovative strategies to unify and more effectively ensure language access for victims. The findings to-date of language access needs, gaps and promising practices of victim service, law enforcement and court systems will be shared along with the initiative’s goals for the development of practitioner resources, training opportunities, and technical assistance to promote a more effective, unified, and integrated language access strategy for victim services organizations. Participants will also
discuss how this integrated strategy fits into a holistic model of trauma-informed care and culturally sensitive services. Translating Justice complements OVC’s Vision 21 and its long term effort to reach all victims.

Tuyet Duong, Visiting Fellow, Office for Victims of Crime
Erin Esposito, Executive Director, Advocacy Services for Abused Deaf Victims, Rochester, NY
Charity Hope, Deputy Director, Vera Institute for Justice, Washington, DC

12:00 Noon - 1:30 PM - Lunch on your own.

1:30 - 3:00 PM - Workshops

**Compensation Outreach**

*Pavilion I-II*

Compensation outreach is a core function for victim compensation programs. Working with law enforcement and victim service programs, where people have direct and daily contact with victims, remains crucial. Outreach to service providers, including hospitals, counselors, and funeral homes, also is key. And a few programs have begun using social media to increase communication with allied professionals, victims, and the public. This session will look at these means to learn how outreach can be managed successfully to further program goals and engage with others.

Scott Beard, Maryland Criminal Injuries Compensation Board
Ethel Ford, South Carolina State Office of Victim Assistance

**VOCA Assistance Performance Metric Update**

*Pavilion IV-VI*

This workshop will provide information about the Office for Victims of Crime’s Victim Assistance Performance Management Efforts. OVC initiated a process in November 2013 to review and revise OVC’s performance measures and the processes for collecting and analyzing performance data for OVC’s State Formula Grant programs. This process included consultation with VOCA compensation administrators and other federal agencies. OVC released our final measures in October 2015. This workshop will focus on a review of the data and best practices in reporting to ensure consistent data collection from all states. The presentation will include a review of the measures, an overview of the tool and information on preliminary statistics for a few of the questions (based on the data received). We will also discuss the challenges of collecting good data and reporting this data within the Performance Management Tool. This session is geared for OVC grantees and other interested in victim assistance programs.

Marilyn Roberts, Deputy Director, Office for Victims of Crime
James Simonson, Director of Operations/Associate Director, Office for Victims of Crime
Kristina Lugo, Sr. Criminal Justice Specialist, CSR Consultants

**Understanding Human Trafficking Victims’ Service Needs**

*Enchantment A-B*

This panel would feature a panel of human trafficking service providers discussing the most pressing needs for victims. Topics would include housing (for adults and for children) substance abuse, and legal assistance. The goal of this panel is to educate VOCA Administrators on the types of service programs for trafficking victims they should consider when developing their annual spend plans. A significant moderated question and answer period would provide ample time for VOCA Administrators to interact with the service providers. A Federal moderator would guide the discussion to maximize the benefit of the discussion.

Facilitator: Kathrina Peterson, Acting Deputy Director, Office for Victims of Crime
Corby Serrano, Director of Emergency Housing, Ali Forney Center, New York NY
Stephanie Pratt, Washington State Office of Crime Victims Advocacy
Myrna Jackson, Coalition to Abolish Slavery & Trafficking (CAST)
Homelessness, Housing, and Domestic Violence: Identifying Critical Links, Addressing Challenges and Finding Real Solutions  

In November 2015, US Attorney General Loretta E. Lynch, HUD Secretary Julian Castro, and Commissioner Rafael Lopez of HHS’ Administration on Children, Youth and Families announced the launch of a federal Domestic Violence and Housing Technical Assistance Consortium to better address the critical housing needs of victims of domestic violence and their children. Through a partnership between the Department of Justice’s Office for Victims of Crime (OVC) and Office on Violence Against Women (OVW), the Department of Health and Human Services Family Violence Prevention & Services Programs (HHS FVPSA), and the Department of Housing and Urban Development, Office of Special Needs Assistance Program (HUD SNAPS), the federal agencies have provided funding to four organizations to form a national technical assistance consortium to foster increased collaboration among domestic violence and homeless service providers and provide national training, technical assistance and resource development on domestic violence and housing. This interactive workshop will provide an opportunity to explore what we know about the intersection of domestic violence and homelessness and the role that safe and stable housing plays in the lives of domestic violence survivors and their children; the Domestic Violence & Housing TA Consortium, a highly collaborative initiative contributing to the current effort to end family homelessness in the U.S. by 2020; and innovative approaches to increasing housing options for domestic violence survivors.  
Facilitator: Susan Williams, Office for Victims of Crime  
Anne Menard, CEO, National Resource Center on Domestic Violence,  
Peg Hacskaylo, Executive Director, DC Alliance for Safe Housing, Washington, DC  
Cindy Southworth, Executive Vice President, National Network to End Domestic Violence, Washington, DC  
Christie Bevis, Program Manager, Homeless and HMIS, Collaborative Solutions, Birmingham, AL

Proof Positive: Using VOCA Funds for Elder Abuse Programs  
Following a short introduction on the topic of elder abuse, a panel of VOCA-Administrators and Executive Directors of VOCA-funded elder abuse programs will present on how they established relationships with one another. The Executive Directors will discuss how they accessed VOCA funds and VOCA administrators will discuss what makes a strong proposal. Both will discuss the benefits of these alliances for older adults in their community.  
Moderator: Shelly Jackson, Visiting Fellow, Office for Victims of Crime  
Moderator: Kathrina Peterson, Acting Deputy Director, Office for Victims of Crime  
Kathy Buckley, Pennsylvania Commission on Crime and Delinquency  
Elizabeth Cronin, New York State Office of Victim Services  
Karen Buck, Executive Director, Senior LAW Center, Philadelphia, PA  
Shannon Gadd, Senior Director of Programs, Elderserv, Louisville, KY  
Jaye Martin, Executive Director, Legal Services for the Elderly, Augusta, ME

3:00 - 3:30 PM – Break  
3:30 - 5:00 PM - Workshops  
Claims Processing Roundtable  
Compensation staff whose duties involve gathering and analyzing claims are invited to this session to share experiences and strategies with their peers. Challenges faced will be explored in an effort to find ways to fulfill job responsibilities in more productive ways.  
Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards
Compensation Performance Metric Update  
This workshop will provide information about the Office for Victims of Crime’s Victim Compensation Performance Management Efforts. OVC initiated a process in November 2013 to review and revise OVC’s performance measures and the processes for collecting and analyzing performance data for OVC’s State Formula Grant programs. This process included consultation with VOCA compensation administrators and other federal agencies. OVC released the final victim compensation measures in March 2015. This workshop will focus on a review of the data. The presentation will also include a review the measures, an overview of the tool and summary and analysis of the victim compensation program data submitted for FY 2015 and best practices in reporting to ensure consistent data collection from all states. This session is geared for OVC grantees and others interested in victim compensation programs.

Marilyn Roberts, Deputy Director, Office for Victims of Crime  
James Simonson, Director of Operations/Associate Director, Office for Victims of Crime  
Kristina Lugo, Sr. Criminal Justice Specialist, CSR Consultants

Federal Financial Management  
This workshop will feature a presentation and question/answer session with the Office of the Chief Financial Officer on fiscal, audit, and related issues in administering VOCA grants, including OMB’s new Uniform Guidance, Cost Principles and Audit Requirements for Federal Awards. This workshop will be repeated.

Angela Wade, Accountant, Office of Chief Financial Officer, Office of Justice Programs

Training Needs Assessments  
NAVAA has been working with the New York State Office of Victim Services to conduct a statewide victim service provider training needs assessment. This workshop will discuss the issues and challenges in developing a comprehensive training needs assessment strategy by focusing on the steps taken to date in New York, which includes the development and implementation of an extensive online survey; individual telephone interviews with state and local victim assistance leaders; and a process to present key findings and obtain feedback from key shareholders. While the training needs assessment focuses primarily on new victim service providers, this effort also addresses the needs of experienced service providers and agency managers.

Anne Seymour, Consultant, Washington, DC  
Blake Kush, New York State Office of Victim Services

Are Your Subgrantees Sustainable? What Funders Need to Know About Building Capacity  
What can you do as a VOCA Assistance Administrator to build the capacity and sustainability of the victim service programs you fund? Research shows that 3 factors are critical: leadership, adaptability, and strong programs, and this session will help you understand how you can build these capacities in your sub grantees. Marti Kovener from OVC TTAC will talk about the research and Janelle Melohn from the State of Iowa will share an example of how the State of Iowa is building the capacity of culturally specific victim service programs.

Marti Kovener, OVC Training and Technical Assistance Center  
Janelle Melohn, Iowa Attorney General's Office Crime Victim Assistance Division  
Aida Tosca, Minnesota Office of Justice Programs  
Rose Belille, Minnesota Office of Justice Programs
7:30 - 8:30 AM - Early Morning Refreshments

8:30 - 10:00 AM - Workshops

Determination Compensation Eligibility

Compensation programs share general eligibility rules, and must interpret those rules to try to help as many victims as possible while remaining within statutory parameters. This session looks at some of the core eligibility issues that may come up when determining applications, and the discussion will surround how specific fact situations may affect decision making. We’ll also talk about how different states may interpret their eligibility rules.

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

Federal Financial Management (Repeat)

This workshop will feature a presentation and question/answer session with the Office of the Chief Financial Officer on fiscal, audit, and related issues in administering VOCA grants, including OMB’s new Uniform Guidance, Cost Principles and Audit Requirements for Federal Awards.

Angela Wade, Accountant, Office of Chief Financial Officer, Office of Justice Programs

Federal Civil Rights Requirements

This workshop will provide an overview of the federal civil rights laws that recipients of federal financial assistance must comply with when accepting grant awards from the DOJ and OJP. The presentation will also discuss the provision of language assistance services to persons that may be limited English proficient or LEP and how this applies to federal grantees and subgrantees. This workshop will be repeated.

Shelley Langguth, Attorney Advisor, Office for Civil Rights, Office of Justice Programs

Large State Compensation Roundtable

Management of large compensation programs poses special challenges, including deploying and supervising substantial numbers of employees in multiple units with differing responsibilities, and controlling the payment of sizable amounts of money. Managers/directors of these states are invited to join in this discussion of strategic and practical issues: California, Florida, Georgia, Illinois, New Jersey, New York, Ohio, Pennsylvania, Texas, and Washington State.

Fair Labor Standards Act

This workshop will discuss the provisions of the Federal Labor Standards Act including minimum wage, overtime, exemptions, recordkeeping, and youth employment. There will also be an overview of the overtime final rule as it applies to private, non-profit and public agencies which will become effective on December 1, 2016.

Christopher Mason, Wage and Hour Investigator, Wage and Hour Bureau, U.S. Department of Labor, Albuquerque, NM

10:00 - 10:30 AM - Break

10:30 AM - 12 Noon - Workshops

A Bird’s Eye View of Compensation

In partnership with the Council of State Governments Justice Center, OVC TTAC is conducting a statutory, administrative code, and policy and procedure review of all 53 victim compensation programs. The focus of the review is to answer questions about eligibility, benefits, decisionmaking procedures, appeals, notification, and other areas that are critical in our efforts.
to serve more victims more effectively. By early fall, OVC expects to have several internal resources in place to compare the laws and rules governing the state crime victim compensation programs. This workshop will provide highlights of what the research team is discovering as they conduct the assessment.

Grace Call, Council of State Governments

Office of Inspector General VOCA Oversight  Pavilion V
Representatives from the Office of the Inspector General (OIG) will present an overview of the OIG’s offices and responsibilities and issues relating to potential fraud, waste and abuse of federal funds with an opportunity for discussion of the OIG’s specific responsibilities for oversight of VOCA funded programs.

Jorge Sosa, Office of the Inspector General, U.S. Department of Justice
Cindy Roberts, Office of the Inspector General, U.S. Department of Justice

Federal Civil Rights Requirements (Repeat)  Pavilion VI
This workshop will provide an overview of the federal civil rights laws that recipients of federal financial assistance must comply with when accepting grant awards from the DOJ and OJP. The presentation will also discuss the provision of language assistance services to persons that may be limited English proficient or LEP and how this applies to federal grantees and subgrantees.

Shelley Langguth, Attorney Advisor, Office for Civil Rights, Office of Justice Programs

Supporting Male Survivors of Violence  Enchantment A-B
In FY 2015, the Healing Justice Alliance (HJA) received funding from the Office for Victims of Crime to serve as the training and technical assistance (TTA) provider for the Supporting Male Survivors of Violence (SMSV) Initiative. The purpose of the SMSV Initiative to improve responses to male survivors of violence, particularly boys and young men of color, and their families, by funding 12 demonstration projects that put in place evidence-based models and practices to provide trauma-informed, comprehensive services and dedicated TTA to support these efforts. The demonstration projects represent an array of programs aimed at providing trauma-informed, culturally relevant services and support to boys and men of color that have been harmed by violence. Speakers from these demonstration projects will discuss their work and challenges faced when connecting male victims to the supportive services required to normalize their lives and support their healing. Participants in this session will have opportunity to discuss lessons learned from these efforts and share strategies to better serve male crime victims.

Linnea Ashley, National Training & Advocate Manager, Youth Alive!, Oakland, CA
Cortney Fisher, District of Columbia Office of Victim Services and Justice Grants
Daniel Rappaport, District of Columbia Office of Victim Services and Justice Grants

Are Your Subgrantees Sustainable? What Funders Need to Know About Building Capacity (repeat)  Enchantment E-F
What can you do as a VOCA Assistance Administrator to build the capacity and sustainability of the victim service programs you fund? Research shows that 3 factors are critical: leadership, adaptability, and strong programs, and this session will help you understand how you can build these capacities in your sub grantees. Marti Kovener from OVC TTAC will talk about the research and Janelle Melohn from the State of Iowa will share an example of how the State of Iowa is building the capacity of culturally specific victim service programs.

Marti Kovener, OVC Training and Technical Assistance Center
Janelle Melohn, Iowa Attorney General's Office Crime Victim Assistance Division
Aida Tosca, Minnesota Office of Justice Programs
Rose Belille, Minnesota Office of Justice Programs
12:00 Noon - 1:30 PM - Lunch on your own.

1:30 – 3:00 PM - Workshops

**Advances in Compensation Claims Management**  
*Pavilion I-II*

Significant advances in claims-management systems have helped some programs to improve their processing of claims and to provide more timely information to victims and providers. Paperless systems, online applications, and Web-based claims-status lookup for providers and victims are among the changes states have made. We’ll also discuss the challenges in implementing these changes.

Jeff Blystone, Pennsylvania Victim Compensation Assistance Program  
Gary Scheller, Utah Office for Victims of Crime

**Improving Cultural Competence: Building Relationships with Arab and American Muslims**  
*Pavilion V*

This workshop will provide facts, insights, and recommendations to assist criminal justice officials in the understanding, effectively engaging and protecting American Muslim community members. This training pertains to non-emergency, non-hostile situations.

Dr. Wafeeq Saleem Sabir, Assistant to the Campus President, Tarrant County College-Trinity River Campus, Fort Worth, TX

**VOCA Assistance Issues Roundtable**  
*Pavilion VI*

This two-part roundtable provides VOCA assistance administrators and staff the opportunity for an open, facilitated discussion on a wide range of VOCA and grant management issues, including the opportunities and challenges relating to the use of increased VOCA funding, changes in the data collection/reporting system, and new financial rules. Topics will cover the entire range of VOCA assistance grant management issues, from state strategic planning and annual allocation strategies; grant announcements, solicitations, and selection; subgrant compliance and monitoring plans, and allowable/unallowable costs and services.

Facilitator: Steve Derene, Executive Director, National Association of VOCA Assistance Administrators  
Facilitator: Michael Sheline, Ohio Attorney General’s Office Crime Victims Section

**Bridging the Gap: Serving Incarcerated Survivors of Sexual Assault**  
*Enchantment A-B*

In FY 2015, OVC selected Just Detention International (JDI) to work with VOCA Victim Assistance Administrators, sexual assault victim service providers, and correction facilities to increase sexual assault advocacy services to incarcerated survivors of sexual assault. Through Healing is for Everyone, JDI is conducting a general needs assessment to identify where services for incarcerated survivors are currently being provided and where there is a need for increased or enhanced services. JDI is also providing trainings and technical assistance for Administrators, providers, and facilities. During this presentation, attendees will learn more about the preliminary research that JDI is conducting, how Administrators can connect with sexual assault service providers and facilities to develop partnerships to increase these services for incarcerated survivors, JDI’s training opportunities, and JDI’s role in working with Administrators, providers, and facilities to help establish effective partnerships.

Facilitator: Kathrina Peterson, Acting Deputy Director, Office for Victims of Crime  
Facilitator: Stacy Phillips, Office for Victims of Crime  
Linda McFarlane, Just Detention International, Los Angeles, CA  
Cynthia Totten, Just Detention International, Los Angeles, CA
VAWA Implementation Plans

The Violence Against Women Reauthorization Act (VAWA) now requires the STOP administrators to consult and coordinate with VOCA, the Family Violence Prevention and Services Act (FVPSA) and Rape Prevention Education grantees, their program planning process. This plan must include all of the statutorily required elements of collaboration, coordination, the state’s population demographics, etc. This session will provide an opportunity for discussion about how this coordination can best be accomplished.

Amy Loder, Associate Director, Office on Violence Against Women
Mary Ellen Garcia, New Mexico Crime Victims Reparations Commission
Amanda Powers, Wisconsin Office of Crime Victim Services

3:00 - 3:30 P – Break

3:30 – 5:00 PM - Workshops

Victims of Violence Against Women: How are Compensation Programs Responding? Pavilion I-II

To make sure that sexual assault, domestic violence, and human trafficking victims can get the help they need in recovering from the crimes against them, a number of compensation programs are making changes to eligibility requirements, and adding benefits specific to these victims’ needs. We’ll discuss these changes and their ramifications for programs and victims.

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards
Michele Crum, Florida Crime Victim Compensation Bureau

Realizing the Vision for the Future of Victims Services: Translation, Data Dissemination and Bridging the Divide Pavilion V

In furtherance of the goals of Vision 21 recognizing the ongoing need to bridge the divide between research, policy and practice, OVC is partnering with BJS on a number of activities designed to improve the dissemination and translation of relevant social science findings and statistical data for the crime victim assistance field. This workshop will highlight some of the initial findings related to this challenge, as well as new products and resources designed to overcome it. This includes a primer on the strengths and limitations of existing sources of statistical data that often go underutilized, such as the National Crime Victimization Survey (NCVS), currently undergoing redesign to provide a more nuanced and relevant understanding of victims and their unmet needs. This will also include an update on the development of the first-ever National Census of Victims Services Providers, and the challenges and opportunities associated with defining and engaging the field, especially at a time when increased funding and innovation is encouraging its growth and change.

Heather Warnken, Visiting Fellow, Office for Victims of Crime/Bureau of Justice Statistics, Office of Justice Programs
Barbara Oudekerk, Statistician, Bureau of Justice Statistics, Office of Justice Programs
Susan Howley, Director of Public Policy, National Center for Victims of Crime, Washington, DC

VOCA Assistance Issues Roundtable (Continued) Pavilion VI

This two-part roundtable provides VOCA assistance administrators and staff the opportunity for an open, facilitated discussion on a wide range of VOCA and grant management issues, including the opportunities and challenges relating to the use of increased VOCA funding, changes in the data collection/reporting system, and new financial rules. Topics will cover the entire range of VOCA assistance grant management issues, from state strategic planning and annual allocation
strategies; grant announcements, solicitations, and selection; subgrant compliance and monitoring plans, and allowable/unallowable costs and services.
Facilitator: Steve Derene, Executive Director, National Association of VOCA Assistance Administrators
Facilitator: Michael Sheline, Ohio Attorney General’s Office Crime Victims Section

**State Victims’ Rights Compliance Programs**

*Several states have developed programs other than (or in addition to) legal clinics to help crime victims exercise their state constitutional and statutory rights in criminal cases. This workshop will explore two longstanding programs. The Wisconsin Crime Victims Resource Center helps crime victims by facilitating communications and mediating disputes to resolve crime victims' complaints whereas the Wisconsin Crime Victims’ Rights Board is a statutory, quasi-judicial body with authority to impose sanctions on public officials who violate crime victims’ rights. The Colorado Victims Rights Compliance Program assists crime victims concerning alleged violation of their rights and seeks to make changes to the criminal justice system to prevent future violations.*

- Stephanie Mock, Wisconsin Office of Crime Victim Services
- Julie Braun, Wisconsin Office of Crime Victim Services
- Kelly Kissell, Colorado Department of Public Safety
- Andi Martin, Colorado Department of Public Safety

**The Crime Victim’s Role in the Justice Reinvestment Initiative**

*Much national attention has been given to criminal justice reform, including the Justice Reinvestment Initiative which uses evidence-based information to identify and implement changes to reduce the cost of corrections and achieve better outcomes. What is frequently overlooked is the impact that JRI has on crime victims and critical role they play in the development of JRI plans in individual states as well as the use of reinvested funds for victim services. This workshop will present an overview of the Justice Reinvestment Initiative and examples from several states on how JRI has worked with victims and victim programs.*

- Anne Seymour, Consultant, Washington, DC
- Pam Ferguson-Brey, Hawaii Crime Victim Compensation Commission

*5:15 – 5:45 PM - NACVCB Business Meeting*
7:30 - 8:30 AM - Early Morning Refreshments Pavilion Court Prefunction

8:30 - 10:00 AM - Workshops

Compensation Issues Roundtable Pavilion I-II
This discussion provides an opportunity for compensation managers and staff to raise and discuss issues of their choosing, to gain feedback and perspective from colleagues. Issues selected in advance include eligibility in cold cases, cross-jurisdictional (interstate) issues, Native American victims, potential problems with funeral homes, and dental claims.
Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

Discretionary Grants Training 101 Formula Grantees Pavilion V
Many state administering agencies lack experience with the increased requirements that discretionary grants impose on their programs and the technical knowledge necessary to comply with those requirements. OJP’s Office of Chief Financial Officer staff will discuss what to expect when applying for and receiving a discretionary grant, will review how to complete the required progress, financial and final reports and how to address the 10 point criteria for the conference cost reporting when planning a meeting, training or conference.
Angela Wade, Accountant, Office of Chief Financial Officer, Office of Justice Programs

Transforming Legal Services for Survivors of Crime Enchantment A-B
OVC’s Vision 21 identified the need to increase the availability of civil legal assistance to all victims. In September 2015, the White House established the Legal Aid Interagency Roundtable (LAIR) to increase meaningful access to justice for individuals and families and thereby improve the outcomes of an array of Federal programs. As noted in the 2015 Presidential Memorandum, “Equal access to justice helps individual and families receive health services.”
Facilitator: Kathrina Peterson, Acting Deputy Director, Office for Victims of Crime
Meg Garvin, Executive Director and Clinical Professor of Law, National Crime Victim Law Institute, Portland, OR
Mariam El Menshawi, Director, Victims of Crime Resource Center, Sacramento, CA

National Court-Appointed Special Advocates Enchantment E-F
Independent research has demonstrated that children with a court appointed special advocate/guardian ad litem volunteer are substantially less likely to spend time in long-term foster care and less likely to reenter care. In this workshop, a representative of the National Court Appointed Special Advocate Association will discuss the work of CASA/GAL volunteers to watch over and advocate for abused and neglected children, to make certain they don’t get lost in the overburdened legal and social service system.
Glenn Brooks, Grants Management Director, Texas CASA Association, Austin, TX

10:00 - 10:15 AM – Break Pavilion Court Prefunction

10:15 - 11:45 AM - Workshops

Forensic Exam Compensation Roundtable Pavilion I-II
Programs that handle payments for forensic exams are invited to participate in this roundtable discussion of issues faced in managing this operational category. Procedures, items covered, and additional ways to help these victims will be discussed. Practical issues in paying for HIV prophylaxis medication also will be explored.
Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards
Victim Assistance Model Program Standards

The OVC awarded a grant to the University of South Carolina Research Foundation to convene a new National Victim Assistance Standards Consortium for a group of national experts with a variety of backgrounds to update the existing Consortium publication entitled “Standards for Victim Assistance Programs and Providers.” In 2010, the Consortium was reconvened to update the standards for contemporary relevance and to disseminate this updated publication as a capacity-building resource for the victim services field. This revised publication, "Achieving Excellence: Model Standards for Serving Victims & Survivors of Crime," will serve as a reference for the field. The publication includes the three revised sets of standards: program standards, competency standards, and ethical standards. This session will provide an overview of the revised standards and a discussion regarding the importance of victim assistance standards.

Angie McCown, Director Victim Services Division, Texas Department of Criminal Justice

Feedback from the Field

A consortium of several organizations have been engaged in outreach to identify and assist community agencies that have not traditionally applied for VOCA victim assistance funding to take advantage of the increase in available VOCA funding. Common Justice, Equal Justice USA and the Californians for Safety and Justice have formed a partnership to reach out to agencies working with young men of color and other underserved survivors of crime. The team provides agencies with access to information, technical assistance, training, and to a network of service providers to build their victim services capacity and enable them to apply for and sustain VOCA victim assistance funding. This workshop will provide their perspective, feedback and recommendations based on their experience in consulting with these agencies and state VOCA assistance administrators.

Bridgette Butler, National Survivor Specialist, Common Justice, Brooklyn, NY
Latrina Kelly-James, Grassroots Capacity Building Specialist, Equal Justice USA, Brooklyn, NY

Resources for State Victim Assistance Academies: Refreshing, Rebuilding, Resurrecting

Findings from the Vision 21’s Final Report highlight the integral role State Victim Assistance Academies (SVAA) play in fulfilling the training needs of the field. To meet this challenge, OVC brought on the National Center for Victims of Crime and ORI Consulting to serve as dedicated training and technical assistance providers to support and enhance the efforts of the SVAA network. With over a decade of SVAA experience, NCVC and ORI work to elevate the training and education needs of victim service professionals as a key priority to providing quality services for all crime victims and enhance the capacity of academies to provide culturally competent, trauma-informed training for providers. Whether establishing a SVAA for the first time, resurrecting one that has been dormant, or refreshing an ongoing one, this workshop will provide attendees with practical insight and resources that can be applied at any stage of the process. Forming a Steering Committee, selecting engaging faculty, assuring sustainability, or utilizing 21st Century technologies, and more, are topics that will be discussed. Participants in this session will learn about the enhanced TTA available to support academies, discuss challenges to sustaining academy efforts, and hear success stories of how VOCA State Administrative Agencies support and connect to academies in their states.

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